

**Tribute WTC Visitor Center**  
**September 11<sup>th</sup> Families Association**  
501c3 Nonprofit Organization



*You can support the **September 11<sup>th</sup> Community Volunteer Program** by donating to the **September 11<sup>th</sup> Families Association**.*

**The Tribute WTC Visitor Center**, created by the September 11<sup>th</sup> Families' Association, a 501(c)(3) not-for-profit organization, is located across the street from the World Trade Center site and next to FDNY firehouse 10. Through walking tours, exhibitions, and programs, the Tribute Center offers "Person to Person History," connecting visitors with people who directly experienced the events of February 26, 1993 and September 11, 2001. The Tribute Center is frequented by local, national, and international visitors who make a pilgrimage to the World Trade Center site, eager to learn and connect with history. Currently, the Tribute Center is the only museum near the World Trade Center site dedicated to exploring the historic impact of the tragic events of September 11, 2001. Since opening in 2006 over one million visitors have been personally welcomed and introduced to an extremely unique collection of personal stories that reveal a diversity of perspectives.

**September 11<sup>th</sup> Community Volunteer Program** provides the unique cornerstone of Tribute's mission of personal engagement. All volunteers are first responders, rescue workers, civilian volunteers, family members who lost loved ones, survivors, or Lower Manhattan residents, and workers. Volunteers participate in an in-depth training program to serve as gallery and walking tour guides. On daily tours to the public, volunteers explain the history and facts of the events; connect physical locations to specific events; and share their personal experiences and lessons learned, giving visitors an unparalleled opportunity to connect with history first-hand. Annually, over 30,000 people attend personal tours of the WTC site.

The Volunteer Program serves as a peer support program bringing the 9/11 community together helping them find comfort and healing with others who understand this tragedy and the enormous loss. In developing the training program, Tribute turned to experts in the academic, performing arts, spiritual, and therapeutic disciplines to participate in designing and implementing this comprehensive program, which provides emotional guidance and enables volunteers to further their healing process.

**Volunteers share their thoughts about the program:**

*"I used to think that September 11<sup>th</sup> was only about death and destruction. The Tribute Center has been instrumental in awakening compassion, resilience and team spirit."*

*"I love hearing other docents' stories and I love being a part of living history as I share mine and listen to theirs. Together, I believe we remain part of the larger September 11<sup>th</sup> community and so we make sure others 'never forget' that day and what it meant in our lives, the lives of our beloved city, and to the world"*

*"I've realized that we in NY don't 'own' September 11. I learned that from visitors all over the world. I will never feel alone in my feelings about the attack again. This has been a revelation and a great gift to me."*

If you would like to find out more about becoming a Tribute Center Volunteer please contact [Volunteer@tributewtc.org](mailto:Volunteer@tributewtc.org) or call 212 422 3520 ext. 118.

**WWW.TRIBUTEWTC.ORG**